



New Mexico

Department of Public Safety

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Records Management Systems Solutions Request for Information Questions and Answers June 14, 2019

1. Regarding RFI page 12, Interface .003 LiveScan:
 - 1.1 What are the interface expectations for the LiveScan system (i.e. is this an export of data from RMS to the third party, an import of data from the third party to RMS, or both)? **Import from the third party to the RMS. We would be importing NIST file, which is an XML format.**
 - 1.2 What vendor provides the LiveScan system for NM DPS? **Idemia**
- 2 Regarding RFI page 12, Interface .001, NMLETS:
 - 2.1 What query transactions does NM DPS expect of the RMS for the interface to NMLETS? **It would be a full integration: query, entry, cancel, clear, modify, and supplement**
- 3 RFI p. 15 lists Reporting and Key Performance Indicators (KPIs): Provide the standard and custom reporting KPIs available from your solution. Please clarify what Key Performance Indicators (KPIs) refer to and what reporting is required.
DPS currently does not have an RMS system, so we are looking to see what vendors have available for Key Performance Indicators.
- 4 Which vendors participated in the pre-proposal meeting, either on-site or remote? **Motorola, Hexagon and Central Square**
- 5 Of the 1,312 total employees, how many are full-time? **All**
- 6 Is the NMDPS seeking an interface with NM TraCs for both accidents and citations? **Yes**
- 7 RFI p. 9 states the proposed RMS solution should include booking and corrections data functionality. P. 10 lists the NMDPS system, Arrest/Bookings. Is the state seeking a full jail and/or corrections management system? **No. DPS does not maintain any correctional facility. Each of the facilities has their own booking process that NMSP is required to meet. The solution should be able to use those required forms (ie multiple forms).**

- 8 RFI p. 9 states the proposed RMS solution should include eDiscovery functionality. Please describe the state's needs regarding eDiscovery. Is the state utilizing a third party product and if so is an interface required? **No. Currently NMSP uses either the Enterprise Email system or hand delivers hard copies of discovery items. It would be preferred to have a solution that would allow an external entity to acquire discovery data via a link.**
- 9 Does the state require evidence barcoding and if so how many barcode equipment bundles would be required? **NMSP Currently operates 29 evidence vaults. Each vault would require barcoding.**
- 10 RFI pp. 12-13 VI. Anticipated Project Requirements. Interfaces: CAD, SAFER, Odyssey, MCIMIS, NEWS, SHARE and TRaCS. Please answer the following questions regarding each interface listed:
- Is it one directional or bi-directional? **All systems – bidirectional, RMS should ingest from each system. There may be a push back or acknowledgement.**
 - Will you need to query data from our system or write data to our system? **Yes. All system read/write data**
 - How many data elements need to be included? **Time would need to be included to evaluate the data elements required for each interface and then to develop those interfaces.**
 - How often should this interface transfer information? **This will need to be evaluated.**
 - What type of application does your agency want us to interface with? **There are many listed in the RFI, however additional interfaces may be identified, or the RMS system may replace systems if integrated functionality is included.**
 - What method of transfer would your agency like to use? **Dependent on system and capabilities, it could be anything including flat file, API, TCP/IP, etc.**

Questions from 5/9/2019 Optional Information Session

- 11 Are applications that are listed going to be replaced or need an interface?

There are applications that require interfaces. On pages 12 and 13 of the RFI, interfaces that DPS needs are shown. The list is to provide vendors the background for NMDPS. Some applications may be replaced by the RMS.

- 12 Will we be implementing UCR versus NMIBRS for the RMS?

We will implement NIBRS to be compliant by the Federal deadline. NMIBRS is essentially NIBRS.

- 13 IS DPS looking for specific KPIs?

DPS currently does not have an RMS system, so we are looking to see what vendors have available for Key Performance Indicators.